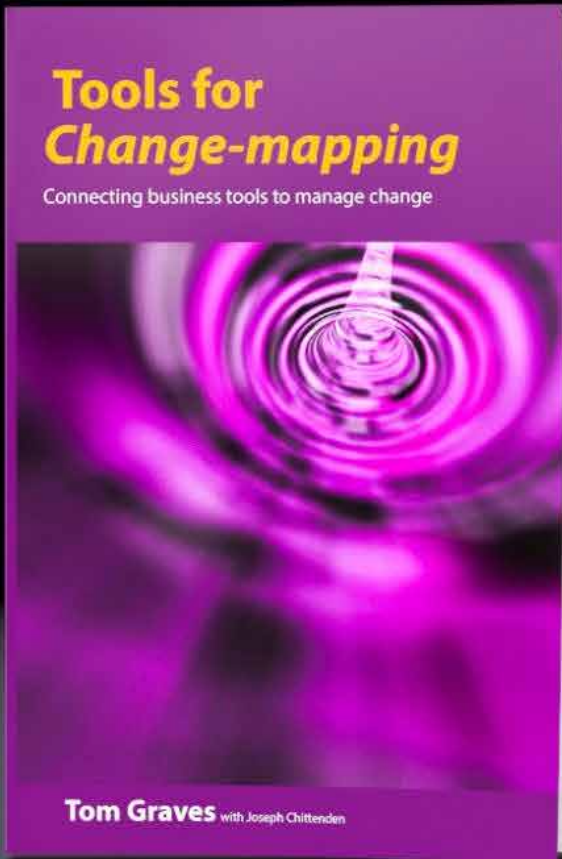


# Blank Context tool-sheets

For instructions about how to use these tools see the *Tools for Change-mapping* book



## Value tool

Mission identification:

### **Virtual**

*Information associated with  
the product or service*

### **Relational**

*Relationships between people  
who use the product or service*

### **Physical**

*Characteristics of the product  
or service*

### **Aspirational**

*Sense of belonging the  
product or service provides*

See ***Tools for Change-mapping***, page 6 for instructions.

This tool is adapted from the Tetradian tool designed by Tom Graves  
<http://weblog.tetradian.com/2013/12/31/crud-crude-action-acronyms/>

## Sense-making tool

Mission identification:

<b>What</b> is the issue?	<b>When</b> is it thought the issue occurs or occurred?	<b>Where</b> is it thought the issue occurs or occurred?
<b>How</b> is it thought the issue occurs or occurred?	<b>Who</b> is thought to be affected by the issue occurring?	<b>What</b> is it thought to cause the issue occurring?
<b>Why</b> does the issue need resolving?	<b>What</b> apart from people is thought to be affected when the issue occurs?	<b>Why</b> is it thought the issue occurs?



<b>Statement</b> about the issue:
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See *Tools for Change-mapping*, page 10 for instructions.

This tool is adapted from a blog by Tom Graves:  
<http://weblog.tetradian.com/2018/03/14/sensemaking-into-the-void/>

## Visioning tool

Mission identification:

### All stakeholders vision for the enterprise\*

**What** is the overall issue that *all* stakeholders want to address?

**What** is done by the stakeholders to address the issue?

**Why** does the issue need addressing?

**What** value is generated by addressing the issue?



### Our vision for the enterprise\*

**What** part of the overall issue do we want to address?

**What** do we want to do to address the issue?

**Who** will address the issue?

**Does** the issue have a specific finish point or is it ongoing?

**What** would we do next if the issue is resolved? (*Or didn't need resolving*).

**What** is our vision for the enterprise?

**Does** our vision match with our Effectiveness criteria?

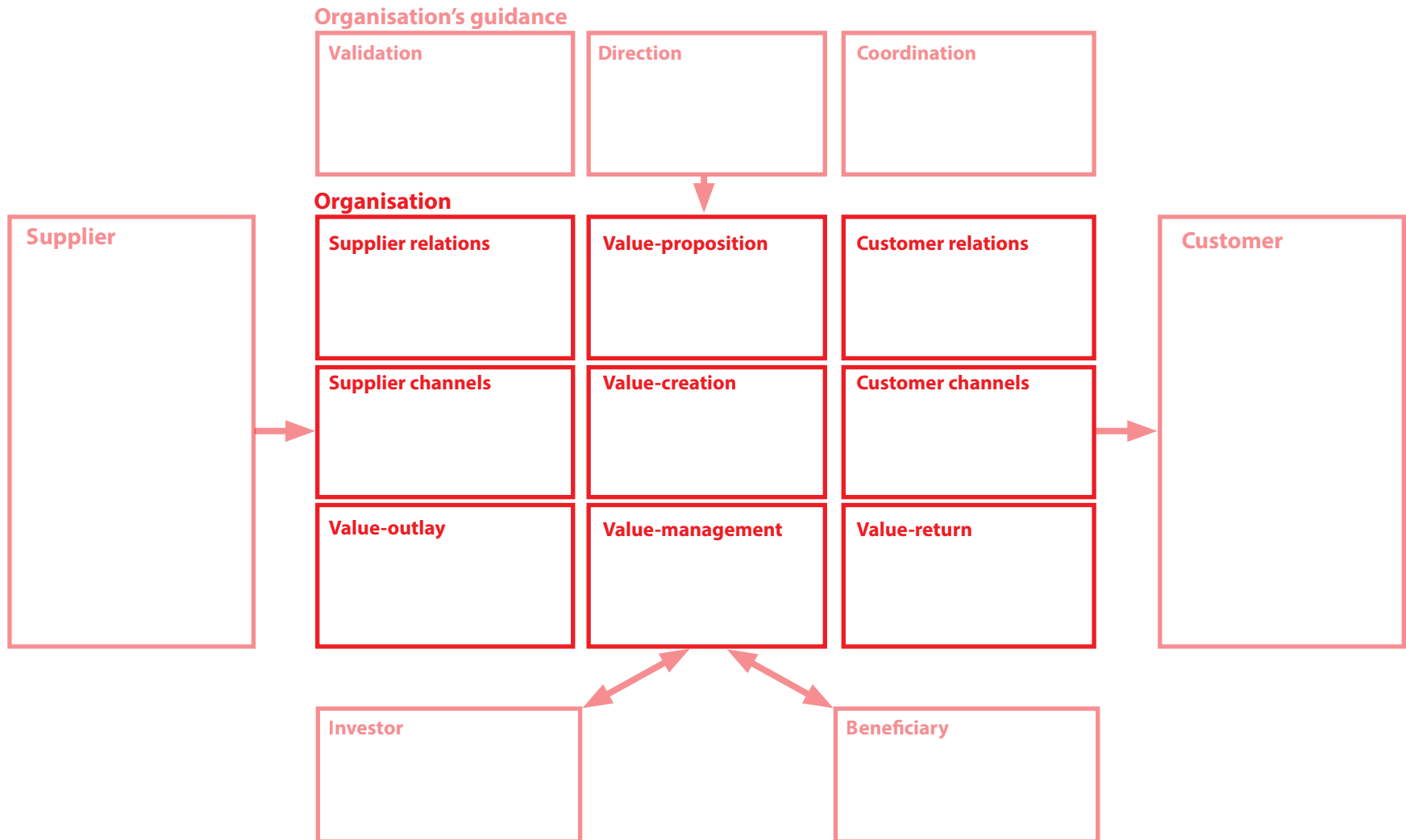
(Use the **Effectiveness** tool in **Tools for Change-mapping** book, page 34 to cross-check)

See **Tools for Change-mapping**, page 14 for instructions.

This tool is adapted from: Introduction to Visioning by Tom Graves  
<https://youtu.be/z0ybs2VOI-M>

# Enterprise Canvas tool

Mission identification:

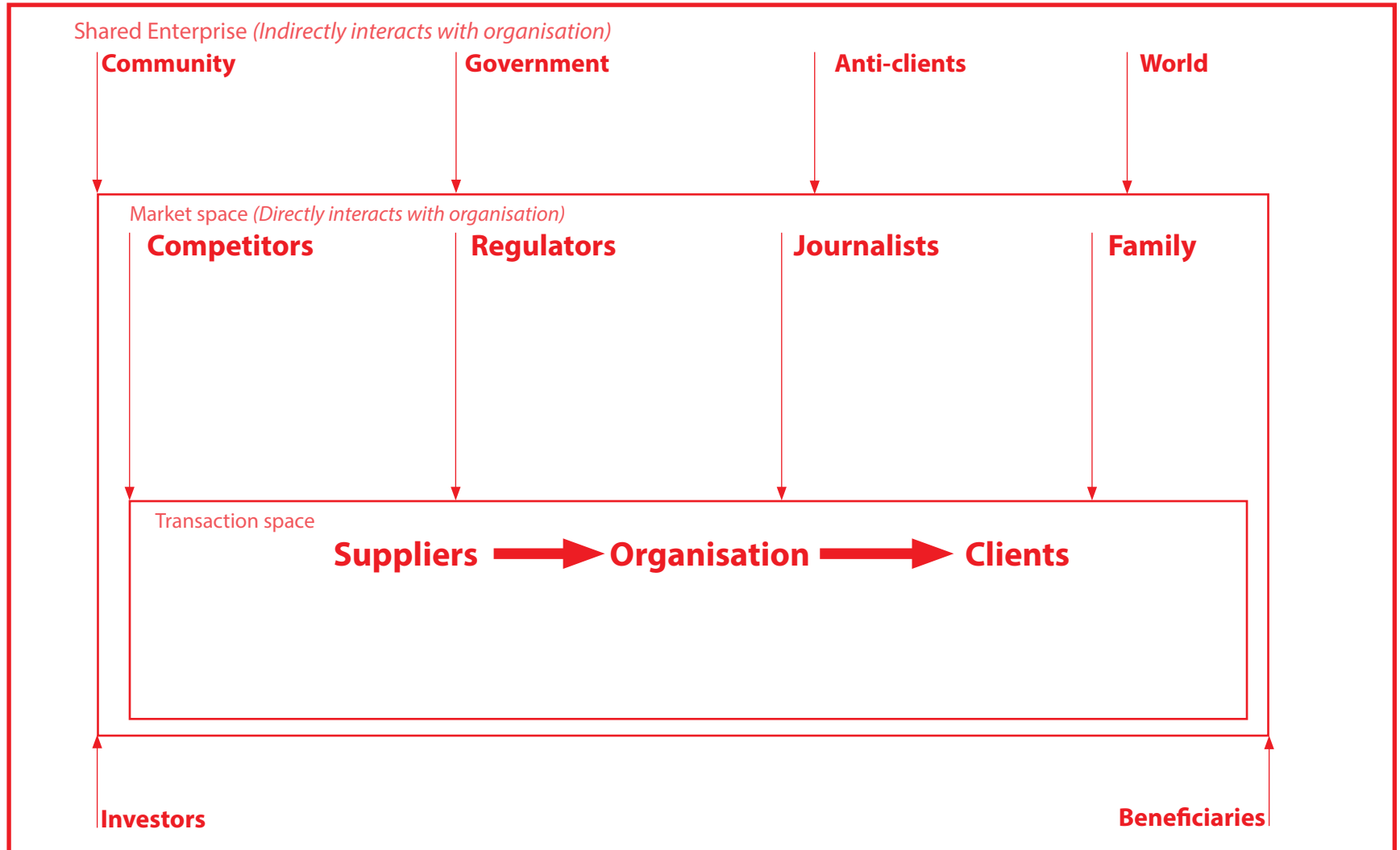


See **Tools for Change-mapping**, page 18 for instructions.

This tool is adapted from the Enterprise Canvas tool designed by Tom Graves  
<https://leanpub.com/tp-ecanvas>

# Holomap tool

Mission identification:



See *Tools for Change-mapping*, page 22 for instructions.

This tool is adapted from the *Holomap* tool designed by Tom Graves and Michael Smith.  
<http://weblog.tetradian.com/2014/09/18/organisation-and-enterprise/>

## Guide tool

Mission identification:

**What** is the issue (or enterprise) we are resolving?

**What** part do we play in resolving the issue?

**What** items are unique to this organisation that allow us to resolve the issue?

**What** items are essential to our work and need to be shared across our organisation?

**Define** what must stay constant when resolving the issue.  
Using all of the items identified in the four previous steps. (*This is called the Backbone*).

**The MoSCoW** tool can help when filling out the question above.

Must have

Should have

Could have

Won't have (this time)

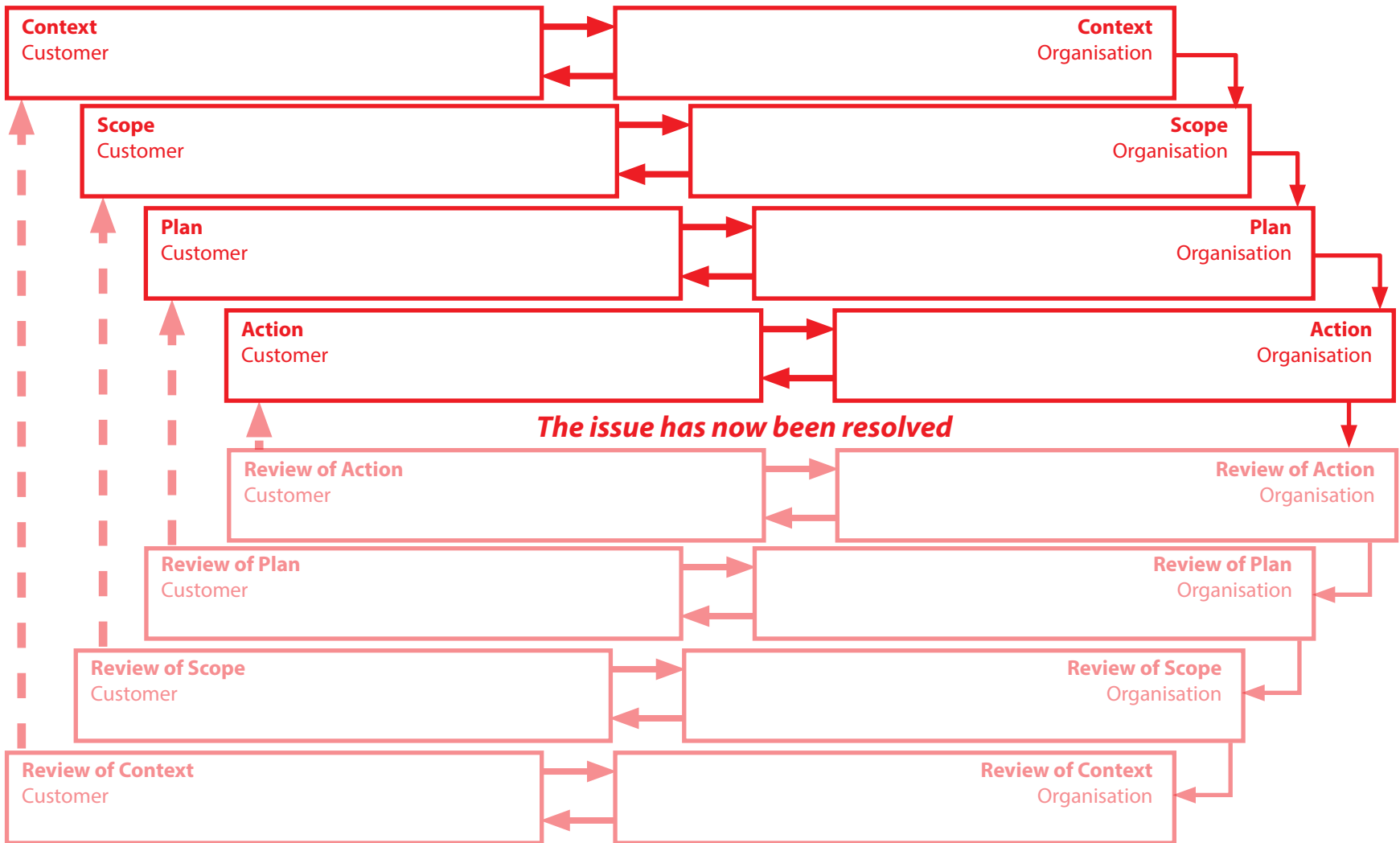
**How** will your team know what must stay constant (*Waterfall*) and what can be changed (*Agile*) when resolving the issue?

**How** will you keep control of what stays constant and what doesn't?

**How** will new items be added into the '**Backbone**' in the future?

# Service cycle tool

Mission identification:



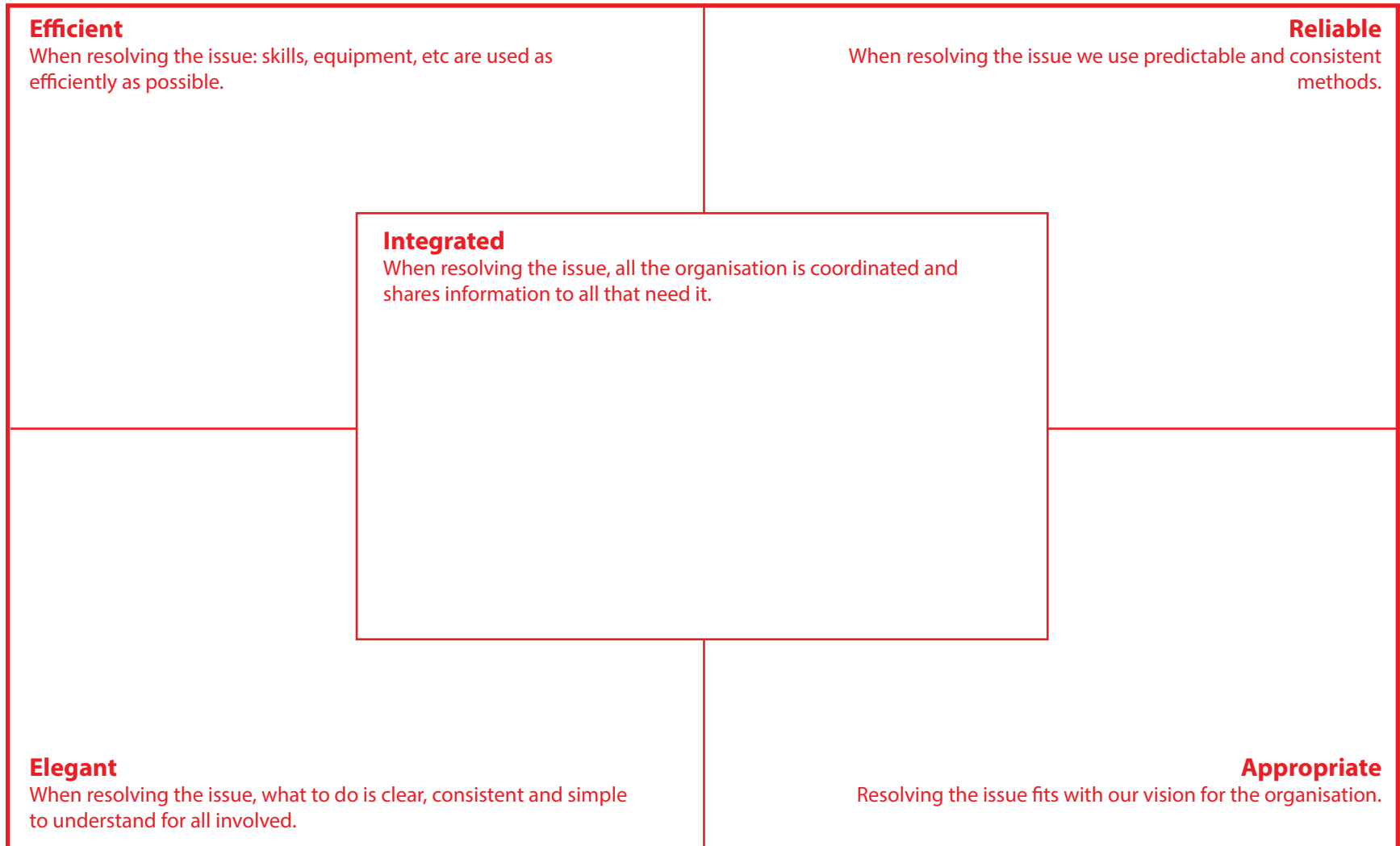
See *Tools for Change-mapping*, page 30 for instructions.

This tool is adapted from a blog by Tom Graves.  
<http://weblog.tetradian.com/2015/04/13/rbpea-basics-and-fundamentals/>



## Effectiveness tool

Mission identification:



See **Tools for Change-mapping**, page 34 for instructions.

This tool is adapted from a blog written by Tom Graves.  
<http://weblog.tetradian.com/2016/08/28/on-effectiveness-solutions-story/>